

April 8, 2009

The Inn At Barton Creek  
499 East 500 South  
Bountiful, UT 84010

Attention: Connie Snow

Dear Connie:

I am writing to you to tell you how grateful my family and I are for Barton Creek.

As you know, my Mother moved in to Barton Creek in March of 2007 and lived there until her passing in April of 2008. We researched every assisted living facility in south Davis County and visited most before settling on Barton Creek and we are so very glad that we chose your facility. As we reminisce about Mother now while approaching the one year anniversary of her passing we recall how happy she was at Barton Creek and how happy we were having her there. I thought I might take a few moments and tell you specifically why.

Staff - We loved the way the staff related to Mother. I never had the impression that any staff member was there simply doing a job. It always appeared to me that each and every staff member cared for Mother and genuinely liked her. This includes the aids, nursing staff, and management of course. But also everyone else: cleaning staff; kitchen; maintenance, etc. Moving Mother from our home to assisted living was a gut wrenching decision. Once she was at Barton Creek and we saw the level of care and caring, we never once were the least bit concerned that Mother was being taken care of in a professional and loving way.

The Facility - As you know, Mother loved the lobby area. The comfortable seating, skylights, being in the hub of activity, the song birds. I was lucky to be able visit nearly every day and most times I would arrive to find Mother in the main lobby just as comfortable as can be. The lobby area also provides comfort to visitors making it easy for us to come and go, enjoy a treat from the snack bar and take in the entertainment or activities taking place at the time. It is very much the comfortable living room for residents and guests alike. My wife (we are both 50 years old) wanted to move in she so much like the property.

Activities - There is plenty to do at Barton Creek. My Mother, with her advancing dementia, favored the music programs and was able to take advantage of several of the outings. There is something for everyone.

Levels of Care – Our Mother was on the high end of care level with her advancing dementia. You have many residents that need Mother's level of care, less care or very little care. I was always impressed by how well the residents of all levels of ability were cared for and how they mixed together. As you know, I made several friends there among the other residents and I really enjoyed the sense of community among all the residents.

Food – To my wife and others I often times referred to Barton Creek as the best restaurant in town. We dined there several times with Mother as did other family members and friends of ours. The food is always good, the residents have choice on what to order, the dining room staff is very attentive and helpful. They get an A+++.

We were very concerned about Mother's weight when she first moved to Barton Creek as she was wasting away and under 90 pounds. In the six months prior to her moving in we tried very hard to put weight on her with no success. In six months at Barton Creek Mother gained 23 pounds! We were overjoyed.

As I mentioned, the decision to move Mother into assisted living was a difficult one. We were so concerned that no place would provide her the love and care we wanted her to have and tried to provide ourselves at home. My wife, my sister and I can tell you or anyone, without reservation, that Barton Creek provided the perfect home for Mother and that her care and her well being exceeded all our expectations and what we ever could have done for her ourselves at home. We are all so very happy that Mother's last year of life was so very pleasant and we are very grateful to you and all of your staff for making it so. Please share our feelings with your staff.

I can, without reservation, recommend Barton Creek to anyone looking for a loving and caring home for an elderly loved one and would be very happy to talk with any family member contemplating such a move.

Sincerely,

John Skaggs  
145 NW Flagline Dr.  
Bend, OR 97701  
(541) 728-0964

Jskaggs3@aol.com